

MAINTENANCE SUPPORT

and other living assistance



A selection of questions and answers



All those who live in the
Strömsund Municipal District
are entitled to
financial security

Any person staying or living in the

Municipal District who is unable

to support himself or herself in some other way

can be entitled to maintenance support

or financial assistance

MAINTENANCE SUPPORT

What is included in maintenance support?

Maintenance support is divided into *personal expenses* and *joint household expenses*.

Personal expenses include, food, clothing/shoes, leisure/play and hygiene.

Joint household expenses include consumable goods, newspapers, telephone and TV-licence.

What shall the maintenance support cover?

Food – it is assumed that all food is prepared at home with the exception of school lunches.

Clothing and shoes – the everyday need for clothes.

Leisure and play – this can include, for example, cinema tickets, comic magazines, toys, sports goods etc.

Hygiene – daily needs for soap, toothpaste, hair-care articles etc.

Consumable goods – goods required for maintenance of the home and clothing.

Newspapers, telephone, TV-licence – subscriptions to a newspaper, and licence and call charges for TV and telephone.

What other payments can be made?

Payment can be approved for reasonable expenses which arise regularly for *living, home insurance, child-care costs, travel to work, and fees to trade unions and unemployment funds.*

Assistance for living in other respects?

In order to achieve a reasonable standard of living, payments for other expenses which arise more rarely can also be approved such as, for example, *doctor's fees and medicines, dental care, spectacles, home equipment and costs for visiting children.*

May I have any assets?



A person who has money in the bank or other assets which can easily be sold cannot receive assistance. Old-age pensioners may however have capital savings amounting to 50% of one base amount as defined by the government.

What information must I give?

A person applying for maintenance support must provide information about their income, expenses etc. on a special application form. It must be possible to confirm the information. Consent must be given for the information to be checked.

What happens with the information which I give?

The information about you is recorded in our database. Once a year, you can ask in writing for an extract showing the personal information recorded about you. Notes are made in your personal file. You are entitled to read these notes. All the information about you is confidential, which means that no unauthorised person may read them without your consent. All the staff at the social welfare office are bound by rules of secrecy.

What shall I have with me when I visit you?

You must bring with you some form of identification, information about your income, rental notice, receipts and other documents which confirm your information.

If I am unemployed?

In order to receive maintenance support, you must be listed as an employment applicant at the labour exchange. You must be able to show that you are actively seeking all the work which you can get, and that you are available on the labour market.

Can I borrow money?

The Social services do not lend money, but in certain circumstances we can grant an *advance payment of a benefit*. This means that the approved contribution is paid out as an advance payment of a pension, sickness benefit or similar grant. The social services are then entitled to claim a corresponding sum directly from the Social Insurance Office

Must I sell my car or scooter?

You do not need to sell your car or scooter in order to receive maintenance support if its value is less than one base amount as defined by the government and if it is necessary for your maintenance and living in other respects, e.g. if the car is required because of illness, functional disability, to leave and fetch children from child care, or for geographical reasons.

A snow scooter which has been fully or partially paid for is judged to be a capital asset, the same as a motor cycle, caravan, real estate property, weapons etc.

What happens if I give incomplete or incorrect information?

You can be required to pay the money back and you risk being reported to the police for suspected fraud.

How can I appeal against a decision?

If you wish to appeal against a decision which you have received, you must write to the Social Welfare Committee within three weeks from the date when you received the decision. If the Social Welfare Committee does not change the decision in the manner which you desire, the documents in the case are sent the Administrative Court for further trial. You can obtain information about this from your social secretary

AN APPEAL

must be sent within **three** weeks to

Socialnämnden
Box 199
833 22 Strömsund

Telephone to the Social services

Strömsund

0670-163 20 Mon – Fred 08.00 am – 12.00 noon

E-mail: familjeomsorg@stromsund.se

Visit our Internet homepage

www-stromsund.se and choose "Stöd, vård och omsorg"